



REAL MAGNET WHITELISTING

Below is the whitelisting information for Real Magnet. Part one includes instructions to recipients on how to whitelist at the desktop level. Part two includes instructions for recipient email administrators on how to whitelist at the server level.

If you are a Real Magnet client, we suggest communicating this information to your recipients by:

- Posting it on a branded web page and including a link to the page in your email messages.
- Periodically broadcasting this information directly to recipients in an email.

1. Desktop Level Whitelisting.

You will need to send your return email address to recipients who have desktop-level Spam filtering. They will have to indicate in their various email clients that your address and/or domain is a safe sender.

AOL Subscribers:

- From your mailbox screen, click on the dropdown arrow to the right of the 'Mail Options' and then click on Address Book.
- Click the Add button (Add Contact for version 8.0).
- Type in or cut and paste the supplied return email address into the 'Screen Name' block, and then click Save.

Yahoo Subscribers:

- From your mailbox screen click on the drop down arrow to the right of the 'Addresses' and then click on Add Contact.
- Type in or cut and paste the supplied return email address into the email box and then click Save.

Hotmail Subscribers:

- Select the Options links in the upper right of the screen.
- Click on Junk EMail Protection.
- Click on Safe List.
- Type in or cut and paste the supplied return email address into the box and then click Add.

MSN Subscribers:

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- Click on Email Settings.
- Click on the Junk Mail link.
- Click on Safe List.
- Click on Add an item to this list.
- Type in or cut and paste the supplied return email address into the Safe List box and then click Add.

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- Click on Settings: Email | Junk Email.
- Click on the Junk Email Guard link.
- Click on Safe List.
- Type in or cut and paste the supplied return email address into the Safe List box and then click Add.

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MAGNETMAIL = EMAIL + EVENTS/SURVEYS/MOBILE/RSS/FAX



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Juno/Netzero Subscribers:

- From your mailbox screen click on the Address Book tab.
- Next to the Lists tab, click the 'Add new contact' link.
- Type in or cut and paste the supplied return email address into the Email Address block, and then click the Save button.

Earthlink Webmail Subscribers:

- From your mailbox screen click on the Address Book.
- Click the Add button.
- Type in or cut and paste the supplied return email address into the Email block, and then click the Save button.

Outlook 2003:

- From your inbox select Actions then select Junk Email and click on Junk Email Options Address Book.
- Click the Safe Senders tab.
- Type in or cut and paste the supplied return email address into the block area, and then click the OK button.

Outlook 2007:

- From your inbox, select a message from the sender you wish to whitelist.
- Select Actions and then Junk Email.
- Click Add Sender to Safe Senders List.

2. Server Level Whitelisting

Instruct your recipients to send this information to their email administrators:

Email Service Provider: Real Magnet (www.realmagnet.com)

The sending server is either:

- 66.70.82.40
- 64.106.137.140
- 64.27.72.0 through 64.27.72.254
- 209.18.70.1 through 209.18.70.254
- 209.18.93.1 through 209.18.93.254

All of the above IP's are sub-domains of magnetmail.net (mail*.magnetmail.net).

The return path is:

- mmreturn@magnetdev.com
- (66.70.25.24)

If you have a private IP address, please contact Real Magnet customer support.

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